

Welcome to the Union Bay Improvement District Annual General Meeting April 14, 2010

This is your opportunity to receive information about the conduct of the Union Bay Improvement District, its plans for the future and to provide your valuable input in helping form their decisions.

In order to vote or make a motion a person must meet **ALL** of the following qualifications:

1. A Canadian citizen
2. Eighteen years of age or older
3. An owner of land in the improvement district (registered on BC Assessment) or a designated representative in the case of a corporation or company.
4. A resident of the province for the prior six months (this is a requirement stated in the Elections Act.)
5. Entitled to be registered as a voter under "Elections Act".

In order to stand as a trustee, individuals qualified to vote and their spouses are eligible. Individuals willing to stand as trustees will be asked to confirm that they have read and understand their responsibilities as a trustee prior to the casting of ballots.

The meeting will be conducted in the following manner:

The Chair will conduct the meeting following the agenda as approved by the landowners. Reports will be presented and the chair will ask if there are any questions or discussion. People wishing to speak about the contents of the reports as read should raise their hands, wait to be acknowledged, and address all questions to the chair person. Speakers are to be landowners and will be limited to 3 minutes. It is requested that each speaker clearly identify him or herself before addressing the floor and adhere to the direction of the chair. Subjects that should be addressed in a different forum will be deferred to the office or to a Board Meeting. If the subject cannot be addressed in the allotted time then the question will be referred to the office to obtain the necessary information. The response to the questions will be answered in writing.

It should be noted at this time that the minutes of the Board of Trustees, Bylaws, Resolutions and Policies and Procedures are available for public viewing at the office during business hours, or on the UBID web site at www.union-bay.ca.

Union Bay Improvement District
5539 S. Island Highway
Union Bay, BC V0R 3B0
250-335-2511

Office Hours: Monday, Tuesday, Friday 9 a.m. – 12 p.m. and 1 p.m. – 4 p.m.

Union Bay Improvement District

Annual General Meeting
5539 S. Island Highway, Union Bay
April 14, 2010
7 p.m.

Agenda

1. Welcome and Introductions – David McDowell
2. Approval of the agenda for April 14, 2010
3. Review and approval of minutes for 2009– Brenda Fisher
4. Reports
 - Corporate and Financial Report – Brenda Fisher
 - Financial Statement – David McDowell
 - Fire Committee and Fire Hall and Fire Truck Committee – Denis Royer
 - Fire Chief – Dan Verdun
 - Fire Rescue Award – David McDowell
 - Public Works – David Godfrey
 - Public Works Superintendent Report – Danny McGill
 - Motion to accept Reports as presented
5. Elections of Trustees – Dave Davidson
 - Registration for voting closed
 - Two positions – three- year term – Candidates – David McDowell, Cleve Goldswain, Bruce Livesey
 - Nominations will be taken from the floor
 - Two selections will be allowed per ballot. One vote per landowner no matter how many properties owned. Landowner must be registered on BC Assessment Record and be eligible to vote in BC.
6. Refreshments
7. Current Business
 - Review of 2010 Proposed Budget
 - Trustee Remuneration
 - Acknowledgements
8. Adjournment

**Union Bay Improvement District
Annual General Meeting
April 1, 2009
7 p.m.
Union Bay Improvement District Auditorium**

The Annual General Meeting of the Union Bay Improvement District was held on Wednesday, April 1, 2009 in the Union Bay Improvement District Auditorium. In attendance were five Trustees, Administrator, Fire Chief, Deputy Chief, Public Works Superintendent, Public Works Technician, Administration support and 70 landowners and 11 members of the public. Gary Anderson and Dave Cherry from Vancouver Island Health Authority were invited guests.

Meeting called to order by David McDowell at 7:05 p.m.

1. David McDowell welcomed everyone and outlined the proceeding of the meeting.
2. He introduced the Board of Trustees and staff.

Motion: AGM 2009-01

RMS

To accept the agenda as circulated.

Carried

3. Brenda Fisher, Improvement District Administrator, presented the minutes of the AGM April 2, 2008.

Motion: AGM 2009-02

RMS

To accept the minutes of the 2008 Annual General Meeting as presented.

Carried

4. **Reports**

- Corporate and Financial Report was presented by Brenda Fisher.
- David McDowell presented the Financial Statement Report. Questions arising were: Cost of audit - \$5,800; Term of the mortgage – 5 years at 5% per annum amortized over 25 years.
- Fire Committee Report was presented by Paul Baal. There were questions about the transfer of vehicles between departments. Public Works will reimburse Fire Rescue with market value of truck as renewal and replacement funds.
- Fire Chief's Report was presented by Chief Dan Verdun
- Deb Prowse recognized Kevin MacGregor 19 years of fire rescue service to the Union Bay Improvement District with the presentation of an engraved mug. Kevin's contribution and service will be missed as he has retired from the fire rescue service.
- Public Works Report was presented by David Godfrey. David Godfrey introduced Gary Anderson and Dave Cherry from the Vancouver Island Health Authority.

Motion: AGM 2009-3

RMS

To accept the Reports as presented.

Carried

5. Election of Trustees – David McDowell asked Dave Davidson to conduct the election of trustees. Paul Baal, Brenda Dane, Alan deJersey and Doug Geidt were named as candidates.
 - Dave requested nominations from the floor. There were no nominations from the floor. Paul Baal, Brenda Dane and Alan deJersey were on the ballot for one-three year term. The ballots were gathered in ballot boxes, counted and the successful candidate was Alan deJersey. Brenda and Paul were invited to stand for the one-one year term but declined. Doug Geidt was willing to stand for the one-one year term and was acclaimed to the position. The newly appointed trustees are Alan deJersey and Doug Geidt.

Motion: AGM 2009-4

RMS

To destroy the ballots after thirty days.

Carried

6. Current Business

- Presentation of 2009 Budget – David McDowell
- Trustee Remuneration – David McDowell reviewed the Trustee Remuneration and requested volunteers to do an assessment of the trustee remuneration and make recommendations at the 2010 Annual General Meeting.

Motion: AGM 2009-5

RMS

To appoint Joe Lidster, Carol Molstad and Elizabeth Shannon as the Trustee Remuneration Review Committee. Their task is to review like organizations and present a remuneration recommendation to the landowners at the 2010 Annual General Meeting of the Union Bay Improvement District for consideration.

Carried

- Denis Royer acknowledged Deb Prowse's dedication and service as a trustee for eight years. An engraved mug and flowers were presented. Deb resigned as a trustee at this AGM.

7. New Business

- Denis Royer presented the Fire Hall Committee Report and the plans for the new fire hall. Questions about the funding for the project were discussed. It was suggested that existing UBID properties might be sold to offset costs. The possibility of increased costs were discussed if action not taken promptly. More information will be available as the process evolves.
- David Godfrey presented on the 4-3-2-1 Water Treatment requirement and outlined what action has been taken to date. More study is required and information will be presented as it becomes available. Questions from the floor included:
 - The possibility of individual filtration systems. Gary Anderson from VIHA explained about the monitoring and liability issues. He also explained that, although individual systems might be possible for smaller systems, it would not be financially feasible for a system with the number of connections that Union Bay has.
 - Discussion of increased parcel tax and the need for renewal and replacement funds to be acquired. Costs of supplies are increasing on an annual basis.
 - The use of ultra-violet treatment instead of DAF system. VIHA explained that ultra-violet would not remove the organics and turbidity that affect Union Bay's water source. Filtration will be required. Chlorination will still be required for distribution, but likely at much lower levels since particulates would be removed.
 - The economic question was raised that seniors could not defer parcel tax for system and it would be a burden on their income level. Consideration be given for tax relief – possibly by grants or being added to rural tax system.
 - The suggestion for promotion of rain barrels to aid in water conservation was acknowledged and will be brought forward to the next regular board meeting for consideration.
- David McDowell thanked Paul Baal for his service as a trustee to the Union Bay Improvement District

Meeting adjourned at 9:05 p.m.

Administration Report for 2009

Special appreciation to the trustees, staff and volunteers for their dedication, consideration of community needs and ongoing efforts to serve the community in a positive, unified manner.

Staff and volunteers have put forth an outstanding effort in meeting the interests of the community during working hours as well as outside of their work schedule. Community concerns have led people to contact staff at home outside of scheduled work hours.

The ongoing changes in legislation and regulations provincially; regional district delays in rezoning decisions and regional studies; and increased landowner interest in obtaining answers has impacted the administrative costs and direction. This has caused for a stimulating and challenging year that has produced some valuable data for decision making and identification of real needs of the improvement district.

The introduction of the Public Service Accounting Board standards generated an update of the improvement districts assets to market costs and provided a revised renewal and replacement schedule with costs and estimated replacement dates. The information for this update was conducted by McElhanney Engineering. The change in assets value is shown on the financial statements prepared by Brent Johnson, CGA. The financial statements reflect changes to meet PSAB requirements as well as changes requested by landowners at the Annual General Meeting of 2009.

Capital Expenditure Cost charges changed as a result of the updated renewal and replacement plan from \$3,500 to \$8,100. The change in capital expenditure cost charges reflects the updating of aging infrastructure and the requirement for water treatment that meets 4-3-2-1-0 standards established by the Vancouver Island Health Authority. Additional parcel tax requirements were also identified as a result of the revised plan. In order to establish dollars for infrastructure replacement parcel taxes should be in the range of \$300 to \$500 per year to accumulate dollars to make replacement possible. Alternately, replacement work will be addressed through a borrowing process which could lead to even higher costs to the landowner.

Regional district developments on strategic growth, regional water, and rezoning issues should provide definite answers that will enable the improvement district to proceed with meeting the identified needs of the community. Water treatment plans have been delayed from the scheduled 2006 implementation date and the unknown factors regarding the development of the area has delayed further plans for the replacement of the fire hall and fire apparatus.

Water supply concerns from landowners and regional district generated a bathymetric survey that provides the province with a record of the capacity of Langley Lake. This information is available from the Ministry of Environment. It is noted that the current water license would not be changed until the water use was within 80% of the license. We are currently at 20% usage. A bathymetric survey measures the capacity of storage of the lake – not the amount of water that flows through the lake or is used as a measure for the license process.

Fire Rescue Services renewal and replacement plans for the replacement of the fire hall and fire apparatus continue to be on hold until development decisions are made by regional district. Identification of land for building needs to occur before plans for construction can be adequately determined. The fire hall will need to be under construction before the type of fire apparatus can be determined and ordered. A grant application was completed through the Federal Incentive Program and the improvement district has been advised that we were not selected for an award. Alternate grant programs continue to be investigated.

The Work Safe BC review identified fire hall requirements and outstanding safety issues. Fire Rescue Services equipment and gear requirements continue to need updating to Work Safe BC standards. Changes in legislation during the last five years regarding fire fighter safety has focused on improved training; appropriate gear and monitoring conditions during fire conditions; and ensuring adequate operating procedures and fire fighter orientation and ongoing education is met. The needs of the improvement district to meet these standards have been identified and are being scheduled to be addressed on a timely basis.

The building at 5539 South Island Highway provides rental accommodation for the administrative offices of the Union Bay Credit Union. The Credit Union has been tenants since May of 2009 utilizing the rental office space and occasionally rent the boardroom for specific functions. The activity room is available for rental on a part day or daily basis for a cost of \$75/half day and \$125/full day. Two classrooms of approximately 800 square feet are available for a long term rental arrangement that would be negotiated at the time of enquiry. Replacing the boiler heating system in the building is currently under review. The mortgage on the property was paid down by \$60,000 in 2009 from the reserve fund as the mortgage is at a higher interest rate than the investment rate.

Street lighting has seen the introduction of an on-line reporting system for street light outages or problems. BC Hydro has contracted the street light work and repairs and replacements should be completed within a specific period according to workload. This system provides for an accurate tracing of the repair work requested and completed. During 2009 eleven street light outages were reported and repaired. If you encounter a street light not working please report the address (House Number and Street Name) to the office at 250-335-2511 so it can be reported.

Landowners are encouraged to keep current by reading ongoing communications that are included in the billing process; visit the website www.union-bay.ca to view information provided on bylaws and various other items of interest; attend Regular Board meeting to hear information first hand; and to come into the office to view information available or to obtain further information. A binder of landowner information releases since 2001 is available for viewing.

This concludes my report for 2009. I look forward to continuing to work with the community in developing the best methods for servicing the district.

Respectfully submitted,
Brenda Fisher
Administrator

Union Bay Improvement District
Financial Review
2009

Notes regarding 2009 Financial Statement

Expenses

- Increased advertising and wages expenses - \$32,000 as a result of additional meetings for regional district studies, increased landowner enquiry and communications.
- Increase in professional fees – lawyers and auditors – lower than budgeted amount by \$7,000.
- Reduction of office expenses by \$8,000.
- Reduction of supplies \$10,000.
- Pay down of property mortgage by an additional \$60,000 – funds normally invested – investment interest rate lower than mortgage interest rate.
- Reduction of training and travel \$10,000.
- Slight reduction of utilities and telephone.
- Slight increase in vehicle expense due to additional truck added to fleet.
- Previous First Responder Truck transferred to Public Works for \$20,000 – loss shown on financial statement of \$6,391.

Revenue

- Parcel Tax revenue increase \$69,000.
- Fire Protection Services revenue increased by 15% as scheduled for renewal and replacement items. Budget increase scheduled since 2000.
- Contributions of assets from operations – includes Bathymetric Survey; Engineering reports regarding Renewal and Replacement and PSAB; assignment of Rescue Truck to Public Works; Leak Detection Equipment Engineering and surveying for fire hall; fire fighting gear; Leasehold improvements; the Temporary Commercial Industrial Permit and principle payments toward the mortgage.
- Transfer of contingency funds to capital and renewal and reserve funds. Page 1 – bottom item)

Union Bay Improvement District
Annual Report for the
Union Bay Fire Rescue Standing Committee

This committee is a standing committee that was created by the Union Bay Improvement District for the following reasons:

- So that the Fire Rescue Department and the Union Bay Improvement District can discuss and find solutions for Fire Rescue everyday requirements and problems. At this committee two trustees from the Improvement District and two members from the Fire Rescue Department and the Improvement District Administrator meet once per month - 1st Tuesday of the month.
- The Committee then presents the committee report with all the information required and any recommendations to the Improvement District trustees at the Regular Meeting for their consideration.

The Committee is pleased to report that most of our meetings are productive and this process accelerates the response from the Trustees for the implementation of the recommendations brought forward to the trustees for acceptance.

The Union Bay Fire Rescue Department has 26 members in good standing. A lot of time and effort is spent on training the members to as high a standard as possible. Each member volunteers approximately 104 hours per year on Tuesday evening training sessions. They donate approximately 20 to 50 hours per year on special courses throughout the year. Approximately 30 hours per year are related to actual Fire/Rescue Emergency call-outs. An average member in an average year donates approximately 184 hours or 8 days per year of their time to the District and the Landowners.

The Union Bay Fire Rescue Department executes their obligations to the District very well considering the condition of our first line fire truck and the cramped conditions of our fire hall. The conditions mentioned above will eventually have to be dealt with probably sooner than later.

As a trustee working with the Union Bay Fire Rescue Department I commend all the Fire Rescue members for their devoted service to our community.

Respectfully submitted,

Denis Royer
Chair Union Bay Fire Rescue Committee

Union Bay Improvement District
Annual Report for
Union Bay Fire Hall and Fire Truck Committee

Since the defeat of the last alternate approval process concerning the new fire hall, the committee has taken a totally new look at the whole process.

First the committee reviewed the possible reasons for the defeat. The input from the interested landowners was also taken into account. The main landowner issue was the increase in property taxes to fund and operate the new fire hall.

The committee's direction is now based on the following:

- Downsizing the footprint of the hall to cut the cost of original construction.
- Relocated the hall to a self-standing structure instead of amalgamating it with an existing structure.
- Design the structure with our immediate requirements and allow for future addition requirements.
- Source all available funding sources.
- Sale of existing UBID properties to offset final cost.
- To date "Kensington Island Properties" has decided to donate a very reasonably sized property that would meet all the requirements needed for the hall. Unfortunately, like so many other issues hinging on the Kensington Island Properties moving ahead with the donation requires moving on with the development.
- The Fire Hall and Fire Truck committee has been waiting on the decision of this development to proceed before the committee commits any further time and effort.

Eventually the Fire Hall issue will have to be considered and acted on in the near future.

Respectfully submitted,

Denis Royer
Chair Fire Hall and Fire Truck Committee

Fire Chief's Report **AGM 2009**

I would like to start off my report with acknowledging The Union Bay Fire Rescue Service in our 75th year of providing emergency services to the people and visitors of Union Bay.

The Union Bay Fire Rescue Service attended a total of 69 call-outs for 2009, basically even with 2008 (68 calls in 2008). They are as follows: 2 Ambulance Assist, 2 False Alarms, 40 First Responder, 1 Chimney Fire, 4 Grass Fires, 7 Fire Unclassified, 1 Gas Spill, 11 Motor Vehicle Incidents, 1 Rescue & Safety. One dramatic change over last year was a sharp increase in First Responder calls 40 or 58 % in 2009 vs. 25 or 37% in 2008. As our population continues to age and the general influx of new residents continue to be retired people, I believe we will continue to see these particular numbers rise. Our attendance at motor vehicle incidents remained the same with 11 incidents accounting for 16% of our call volume. Our members gave over three hundred man-hours in attendance to call-outs this year a slight decrease from the previous year, and we responded to all incidents with an average time of less than 8 minutes to scene and an average of 5 personnel.

Our members attended 1288 hours of in-house training over the course of 2009 with an additional 250 hours of off-site training being completed with agencies such as Comox Fire Rescue, Cumberland Fire Rescue, Justice Institute of BC and the Academy of Emergency Training. Further to this our Officers completed an additional 180 hours in specialized training. Our members spent many additional hours this year dedicated specifically to skill development in auto extrication techniques and we are confident in our skills and have taken on the roll of service provider for our District in road rescue, allowing Courtenay to no longer leave their service area to provide this service to us. Also this year we have added to our compliment three more members fully certified in all aspects of First Responder Pre-Hospital care, six members certified to the Haz-Mat Awareness level. We have had four members achieve courses and competencies in Fire Officer training with one completing Officer Level 2, and we will shortly have two members certified as First Responder Instructors. All in all it has been a very eventful and successful year.

This year we have dropped the minimum age requirement for our Junior Firefighter Program and I am happy to announce the enrolment of three new junior members. With this new recruitment our current roster for the beginning of 2010 is at 26 members. I am also happy to announce that we did not have any members leave our ranks over the course of 2009, and have reported no injuries either minor or major.

At this year's Banquet we recognized our members for time served among other achievements. This year we noted 5 members with 5 years, 3 with 10 years, one member with 15 years and Mr. Doug Flawse with 30 years of service.

As I have mentioned many times in the past I am very fortunate and privileged to be associated with such dedicated individuals and look forward to that continued association in the future.

Respectively submitted Dan Verdun
Fire Chief, Union Bay Fire Rescue

**Union Bay Improvement District
Public Works Committee Report
To the AGM on April 14, 2010**

At this time last year, we were anxiously awaiting the start of the Kensington Island Properties development, and the added infrastructure monies this would bring to our community. Unfortunately, as we all know, this has not happened yet, and we are still waiting on final approval.

Once approval of the Master Development Agreement between Kensington and the Regional District is in place, then negotiations can begin for water provisions and treatment. However, if for any reason water treatment does not come through development, our community will still need to purchase and install a water treatment system as mandated by VIHA. Our VIHA representatives had asked for a water treatment plan by the end of March this year. However, they have generously granted us an extension with the hope that a decision will be reached soon regarding the KIP development. Regardless, we will need to report soon how we intend to implement water treatment.

As mentioned at this time last year, although it would be a major investment, a new water treatment plant would not only provide better quality water, which our landowners have been seeking for many years, but it would also take some pressure off our aging infrastructure. Chlorine helps keep our water safely within the Drinking Water Protection Act guidelines; however, it is also very corrosive. Any residual buildup within the system eats away at the lines and connections, eventually causing major leaks and costly repairs. Chlorination is only one means of water disinfection, and VIHA has mandated that all surface water systems have at least two types of disinfection. Therefore, it is now imperative that we move ahead with plans for a water treatment plant.

Approval of the KIP development will hopefully provide the necessary funds to install a water treatment plant. However, if the development does not go ahead, then we as a community will have to consider our other options. An increase in our parcel taxes of \$93.00 each year would allow for financing the needed water treatment facility over a 20 year period. Future development within the community could then offset and reduce these figures.

Anticipating the water needs of large developments within our community, the Board commissioned a bathymetric survey of Langley Lake. A bathymetric survey takes the circumference, the depth and contours of a lake into consideration to determine the exact water storage capacity of the lake. The results of this engineering study have shown that the capacity of Langley Lake is far greater than originally estimated. For many years it was believed that the lake was 55 acres in size; however the survey found it to be 75 acres. This means that our capacity is approximately 40% greater than we formerly thought.

The distance from the top of our intake pipe to the height of the spillway is 2.2 metres or 7.2 feet. This gives a maximum storage volume of 540 acre feet, or 665,000 cubic

metres of water. The survey also revealed that the peat in the lake is less than 13 acre feet.

Water storage to supply a 100 day drought is a base consideration for any water license. The UBID water license allows for the use of 663,000 m³ of water per year. In 2009, which was one of the driest on record, we only used 141,000 m³ or approximately 21% of our allowable use. A copy of this study and these figures have been registered with the Ministry of the Environment and passed along to the CVRD as part of its Regional Water Supply Strategy.

Our staff continues to find solutions to reduce the stress on the infrastructure and improve the system. The system is monitored on a daily basis to ensure that we continue to provide the best quality drinking water possible with our present capabilities. Regular flushing of the main lines helps to keep turbidity levels in check, while the newly installed auto-flush valves help maintain chlorine residual levels throughout the system.

In addition to their normal routine checks, our staff has repaired numerous water leaks in the system; some of considerable size. These leaks are determined through inspections during the water meter readings, and by alarms that are generated when major leaks spike the flow of water from our reservoirs. By having the knowledge and training to complete these tasks and repairs, your staff has kept our operations within budget for the past year.

The establishment of the Public Sector Accounting Board evaluation of our assets provides the basis for determining parcel tax requirements. The report recommended \$300 a year as a base rate with a catch up amount of \$200 for one year. Despite the recommendation for a major increase in parcel taxes, the board has agreed to forego any additional increases for 2010. However, an adjustment in water tolls has been necessary to ensure we continue to meet our operational budget. Administrative costs remain relatively the same, but materials and equipment costs keep climbing. Renewal and replacement plans have been placed on hold until confirmation has been received on the decisions regarding regional water and the proposed development within the improvement district.

To help reduce overhead costs to the landowners, the Board is still seeking additional tenants for our administrative building. The lease with the Union Bay Credit Union to provide them with administrative office space has helped to offset some of our overhead costs. We welcome any other tenant interests which will improve services to our community and help further reduce overhead costs.

In closing my report, I would like to thank our Public Works employees and administrative staff for their diligence in providing the best possible service to our landowners for the past year. And we thank you, the landowners, for your continued understanding and support.

Respectfully submitted,

D. Godfrey, Trustee
PW Committee Chair

Union Bay
Public Works

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April 14 2010
Annual General Meeting
Waterworks Report

Good evening ladies and gentlemen and board of trustees. My name is Danny McGill and I am the public works superintendent for the union bay improvement district. It's nice to be back in the bay after a 2 year absence in which I was working for the Edmonton Power Corporation. I would like to thank the board for giving me the opportunity to be back with my family and to work in here in the bay. I will talk about a couple of new things in the water system and go over the stat sheet and then close with any questions about the maintenance of the water system.

Langley Lake Dam is now being cleared on the East side of the maintenance road. This is last section of the dam to be cleared since the restoration started in 2002 in which an inspection by the Ministry of Health received a MEDIUM risk. This was due to the peat piles and large maple and alder trees that have been growing since the 80's. The recommendations of the report were followed and in 2004 another review of the dam from the ministry of environment received a LOW risk. Responsibility of dam inspections is now under Union Bay control. In 2009 McElhanney Engineering did an assessment and the risk is considered low enough to maintain the LOW status for the Langley Lake Consequence Classification.

Our distribution system now has Automatic Flushing Valves installed at the end of Montrose Rd, Country Rd and Buckley Bay Rd. This helps keep up the water quality and chlorine residual at these ends of the line. Ministry of Health recommends a minimum of 0.20 ppm chlorine residual in the distribution system. These valves require no man hours and they work every night.

In closing our yearly programs of unidirectional flushing, valve maintenance, cistern cleaning, air valve maintenance, dam maintenance and fire hydrant maintenance are all making this water system working at its best although its age. I would also like to thank Keith McKay for his unwavering devotion to the public works and to the public he works for.

Sincerely Submitted

Danny McGill
Superintendent of Public Works

Union Bay
Public Works

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April 14th 2010
7:00pm

Annual General Meeting

Stats and Notes

Call Outs: 100

Municipal Breaks: 13

Customer Leaks: 7

B.C. One Calls: 30

Training: 80 hours

Safety Meetings: 12

Tailgate safety meetings: 14

Average winter month consumption: 562m³/ day

Average summer month consumption: 1300m³/ day

New Services: 2

Ministry of Health bacteriological water samples: 54

24/7 Standby coverage.

24/7 monitoring of turbidity, chlorine level, chlorine gas leak, cistern levels, power failure, and water flows.

Complete Fire Hydrant service done on all 79 hydrants.

Submitted by Danny McGill, Public Works Superintendent for the U.B.I.D